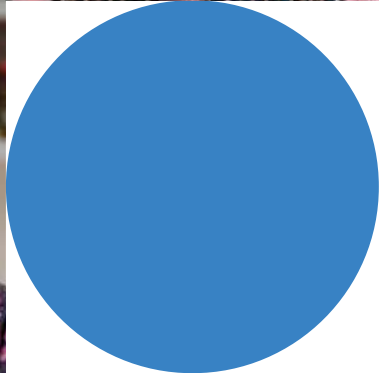


ipc

Our services



ipcHealth



About us

IPC Health cares for Melbourne's west. We offer a range of free and low cost health and wellbeing services for people in our local government areas.

Access allied health; dedicated children, young people, women and family services; aged care and disability support; GP, nurse and medical services; and mental health and wellbeing services from a number of IPC Health campuses close to you.

IPC Health values diversity and is committed to creating and delivering safe, supportive and welcoming services to diverse populations, including but not limited to:

- Aboriginal and Torres Strait Islander peoples
- lesbian, gay, bisexual, transgender, queer, intersex and asexual (LGBTQIA+) individuals
- people of all abilities
- people struggling to find quality health care elsewhere
- culturally and linguistically diverse people

What is community health?

Community health organisations focus on improving the health and wellbeing of local communities. They also educate local people about disease prevention.

Community health organisations make sure that everyone in the community can access quality, preventative health and wellbeing care, no matter their background.



Our services

Aged care and disability support

- Home Care Packages
- Home support program
- IPC Health Care Finder Service
- Social work and independence support

Children, young people and families

- Autism Clinic
- Brimbank Melton Child Health & Wellbeing Local
- Child and Family Hub @Wyndham Vale
- Early Help Family Service
- Engaging Wyndham families
- Family services
- Healthy Mothers, Healthy Babies
- Occupational therapy for children
- Paediatrician service
- Psychology for children
- Speech pathology for children
- Young people's health



Medical and health

- Aboriginal and Torres Strait Islander health
- Adult occupational therapy
- Adult speech pathology
- Audiology
- Cardiac rehabilitation
- Dental services
- Diabetes education
- Diabetes Connect
- Dietetics
- Endocrinology
- Exercise physiology
- GP clinic
- Homelessness support
- Needle and syringe program
- Nursing
- Physiotherapy
- Podiatry
- Refugee health
- Sexual and Reproductive Health Hub
- Women's health

Mental health and wellbeing

- Alcohol and other drugs counselling
- CAREinMIND
- Community health counselling
- Family violence support
- Gambler's Help and financial counselling
- Head to Health
- Living Well
- Power Over Pain

Please note that some services are only offered in one area. Others offer home visits and/or telehealth.

To find out more or to see which services are available in your area, call 1300 472 432 or visit our website at ipchealth.com.au.

Older Australians

The Australian Government service My Aged Care provides people aged over 65 years and Aboriginal and Torres Strait Islander people 50 years and over, as well as people experiencing or at risk of homelessness aged care services and programs.

If you would like help staying at home, you can apply through My Aged Care for a Home Care Package. A package gives you more control over the services you receive at home.

You can also organise services such as physiotherapy, podiatry, occupational therapy, dietetics and speech therapy through My Aged Care.

IPC Health is a registered provider with My Aged Care, so you can ask for IPC Health to be your preferred service provider.

For more information, visit myagedcare.gov.au or call them on 1800 200 422.

Contact the IPC Health Aged Care Services team to see how we can help you.

P 03 7068 0214

E agedcareintake@ipchealth.com.au





Frequently asked questions

Is there a fee?

Most of our services are free, however some may incur a fee. Please ask our staff when making an appointment. If you need help with payment, please speak to our Client Services team.

How can I book an appointment?

Call us on 1300 472 432 to book an appointment.

You might have to wait before an appointment becomes available.


You can book your GP visit online through our website at ipchealth.com.au/appointments.

Can I provide feedback?

Yes, there are a number of ways to provide feedback:

- talk to your health worker or our Client Services team
- use the form in our waiting room
- complete the form on our website at ipchealth.com.au/give-feedback
- complete our online survey if you receive an invitation

Can I have an interpreter?

Yes, interpreters are free. We also have interpreters trained in Auslan (Australian Sign Language). Please let us know when booking an appointment. 

Referrals and intake

City of Brimbank

P 1300 472 432

City of Hobsons Bay

P 1300 472 432

City of Wyndham

P 1300 472 432

Aged care services

P 03 7068 0214

Alcohol and other drugs counselling

P 9296 1228 or 1800 700 514

Gambler's Help

P 03 7037 2104

Family Services Brimbank Melton

Orange Door

P 1800 271 046

Western Melbourne Orange Door

P 1800 271 045

IPC Health

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ACN 136 685 151
ABN 68 846 923 225

Deer Park

106 Station Road
Deer Park 3023

St Albans

1 Andrea Street
St Albans 3021

Sunshine

Level 1, 499 Ballarat Road
Sunshine 3020

Altona Meadows

330 Queen Street
Altona Meadows 3028

Hoppers Crossing

117–129 Warringa Crescent
Hoppers Crossing 3029

Wyndham Vale

510 Ballan Road
Wyndham Vale 3024

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