

ipc

Our Services



ipcHealth



About us

IPC Health cares for Melbourne's west.

Anyone that lives, works or studies in the Brimbank, Wyndham or Hobsons Bay city council areas has access to many community health services under one roof.

What is community health?

Community health organisations focus on improving the health and wellbeing of local communities.

They also aim to educate local people about disease prevention.

IPC Health values diversity and is committed to creating safe, supportive and welcoming services to diverse populations, including but not limited to:

- Aboriginal and Torres Strait Islander people
- lesbian, gay, bisexual, transgender, queer, intersex and asexual (LGBTQIA+) individuals
- people of all abilities
- people struggling to find quality health care elsewhere
- culturally and linguistically diverse people



Older Australians

The Australian Government service My Aged Care allows older Australians (aged 65 and over, and Aboriginal and Torres Strait Islander people aged 50 and over) to access aged care services and programs.

If you would like help staying at home, you can apply through My Aged Care for a Home Care Package. A package gives you more control over the services you receive at home.

You can also organise services such as physiotherapy, podiatry, occupational therapy, dietetics and speech therapy through My Aged Care.

IPC Health is a registered provider with My Aged Care, so you can ask for IPC Health to be your preferred service provider.

For more information, visit **myagedcare.gov.au** or call **1800 200 422**.

Older clients can contact IPC Health directly to access health services.



Our services

Wellbeing and Counselling

- Alcohol and Other Drugs Treatment
- Family Counselling
- Community Health Counselling
- Gambler's Help
- Head to Health
- Power Over Pain
- Social Prescribing

Allied Health

- Dietetics
- Occupational Therapy
- Physiotherapy
- Exercise Physiology
- Social Work
- Podiatry
- Speech Pathology
- Audiology

Chronic Conditions

- Cardiac Rehabilitation
- Diabetes Education
- Living Well
- Needle and Syringe Program
- Cancer Prevention

General Health

- GP Clinic
- Community Health Nursing
- Dental Services
- Refugee Health
- Aboriginal and Torres Strait Islander Health
- Women's Health

Aged Care

- Home Care Packages
- Home Support Program

Child, Youth and Family

- Paediatrician
- Occupational Therapy for Children
- Psychology for Children
- Speech Pathology for Children
- Family Services
- Early Help Family Service
- Brimbank-Melton Infant, Child and Family Health and Wellbeing Hub
- Child and Family Hub at Wyndham Vale
- Engaging Wyndham Families
- Healthy Mothers, Healthy Babies
- Cradle to Kinder
- Youth Health
- User of Violence Case Management services

COVID-19 Testing and Vaccination

Please note that some services are only offered in one area.

Others offer home visits and/or telehealth.

To find out more, call your nearest campus or visit our website at ipchealth.com.au





Frequently asked questions

Is there a fee?

Most of our services are free, however some may incur a fee. Please ask your intake worker. If you need help with payment, please speak to our Client Services team.

How can I book an appointment?

Call one of our campuses to book an appointment.

You might have to wait before an appointment becomes available.

You can book your GP visit online through our website at ipchealth.com.au/appointments


How do I get into a service?

An intake worker will assess what services may be of value to you and let you know about specific details such as costs and waiting times.

Can I provide feedback?

Yes. Please email ipchealth@ipchealth.com.au or call your nearest campus.

Can I have an interpreter?

Yes, interpreters are free. We also have interpreters trained in Auslan (Australian Sign Language). Please let us know when booking an appointment. 

Referrals and intake

City of Brimbank

Phone: 1300 472 432

City of Hobsons Bay

Phone: 1300 472 432

City of Wyndham

Phone: 1300 472 432

Alcohol and other drugs counselling

Phone: 9296 1228 or 1800 700 514

Financial Counselling and Gambler's Help

Phone: 1400 472 432

Family Services Brimbank Melton Orange Door

Phone: 1800 271 046

Western Melbourne Orange Door

Phone: 1800 271 045

IPC Health Corporate Office

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PO Box 171 Deer Park VIC 3023

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ABN 68 846 923 225

Deer Park

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Deer Park 3023

St Albans

1 Andrea Street
St Albans 3021

Sunshine

Level 1, 499 Ballarat Road
Sunshine 3020

Altona Meadows

330 Queen Street
Altona Meadows 3028

Hoppers Crossing

117–129 Warringa Crescent
Hoppers Crossing 3029

Wyndham Vale

510 Ballan Road
Wyndham Vale 3024

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