

# Can I have an interpreter?

Yes, interpreters are free. Please let us know when booking an appointment.







IPC Health acknowledges the support of the Australian and Victorian Governments.

### **IPC Health Corporate Office**

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### **Sunshine**

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### **Hoppers Crossing**

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# **iPC**Health

# **Audiology**



# What do audiologists do?

An audiologist provides hearing tests for adults and children.

We can help you if you are experiencing:

- hearing difficulties, including:
  - problems hearing what other people are saying
  - problems hearing when there is loud background noise
  - O needing to increase the TV volume
- family history of hearing loss
- ringing sounds in your ear or ears
- ear infections
- dizziness or a feeling of spinning
- speech or language delay
- learning difficulties at school

## Who can use this service?

The service is available for children aged 1 year and older, and adults of all ages.

# Where can I access this service?

The service is available at our Deer Park campus.



# How can an audiologist help?

We work in the following ways:

- measuring your hearing level
- checking if there is any fluid behind the eardrum
- providing a report of our tests
- discussing hearing aid options and rehabilitation programs and referring you to appropriate services where required
- providing advice about assistive listening alternative devices: for example, shaking alarms

If we can't directly help you, we will refer you to a service that can.

# How do I get an appointment?

To make an appointment, contact our Audiology service on **1300 472 432**. You might have to wait before an appointment becomes available.

### Is there a fee?

A fee may apply to this service.