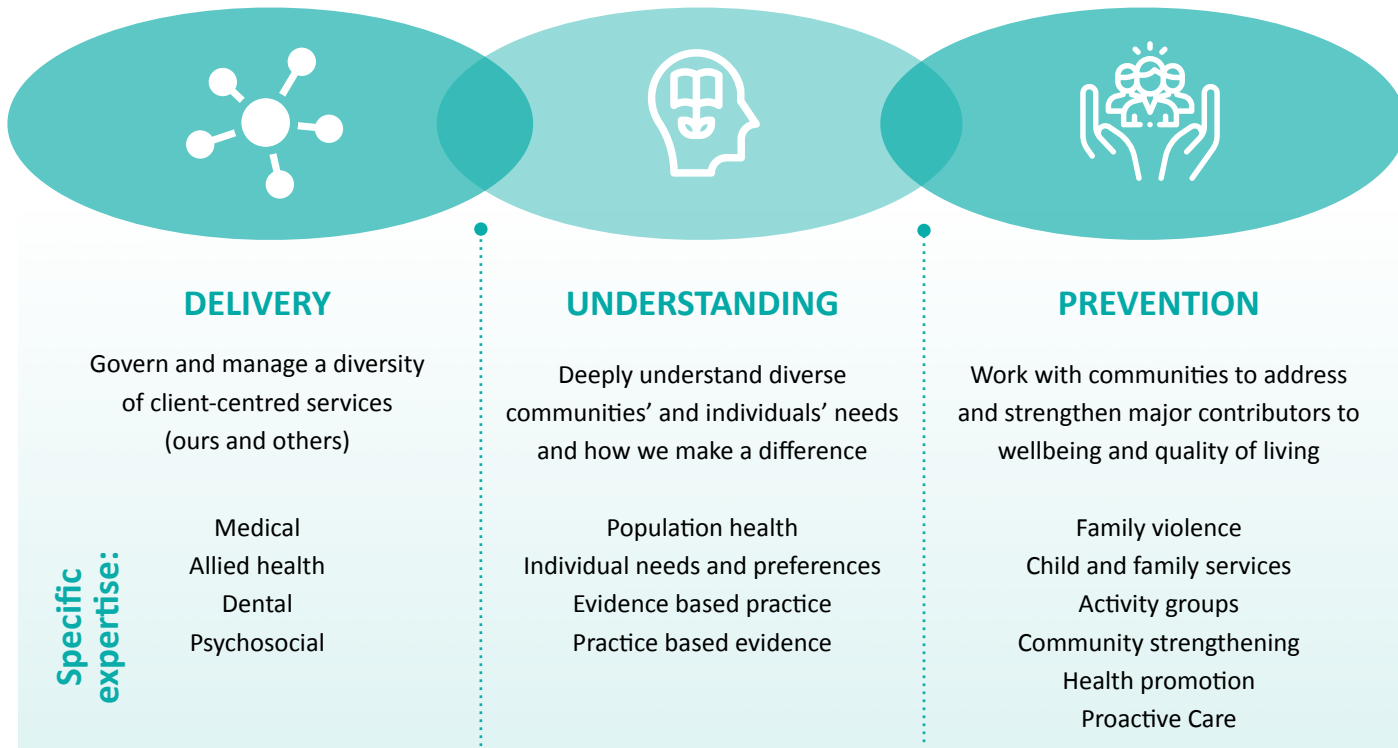
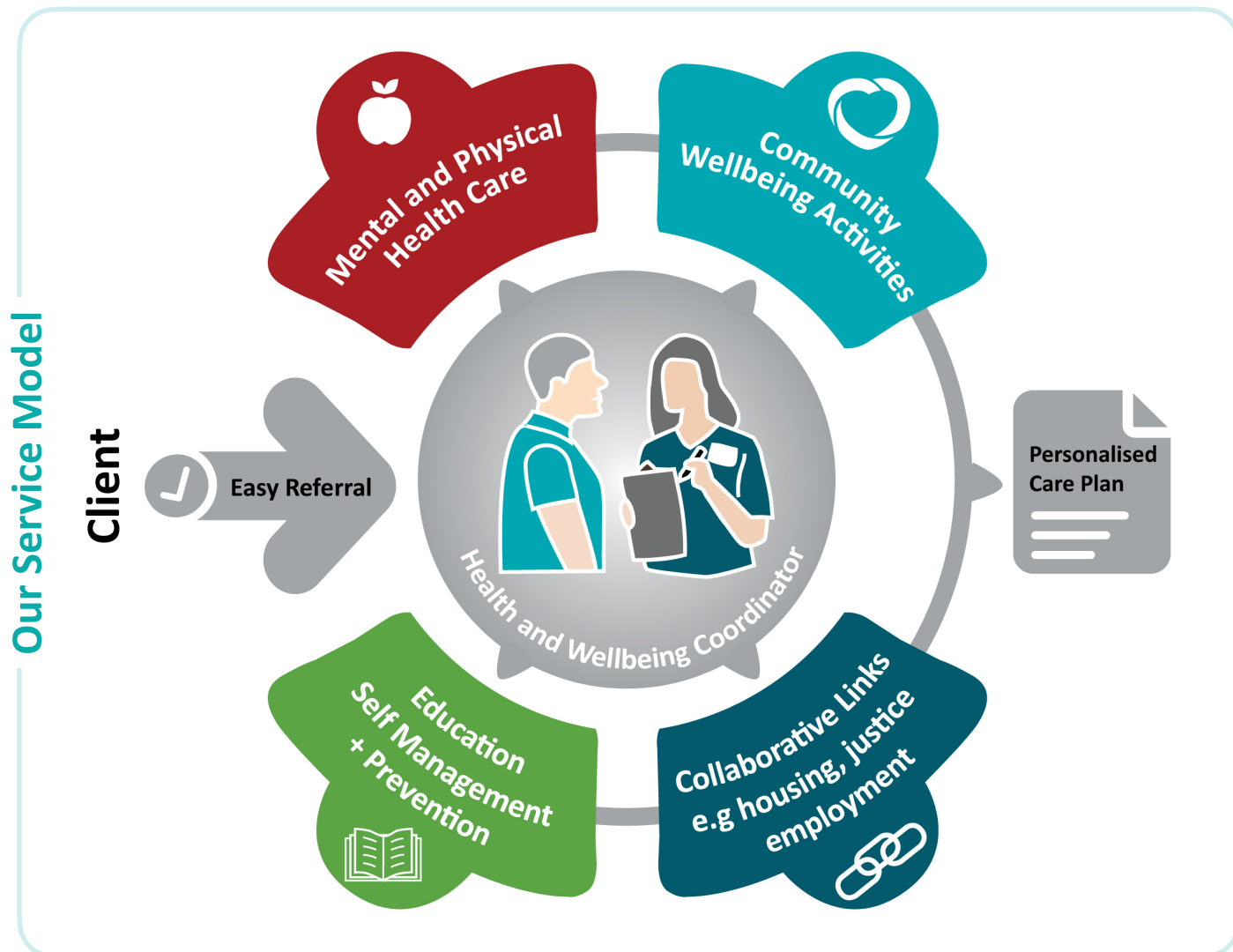


# Key Capabilities

Capabilities which we will develop to highly distinctive, and even unique, levels are:



# IPC Health Strategy 2020 - 2025



# ipc Health

# Who we are

## Purpose

Improve quality of life for the people and communities we serve by maximising access to health and wellbeing services.

## Mission

We deliver innovative high quality services that are client centred, collaborative, coordinated and demonstrate value through measured impact.

## Our Values



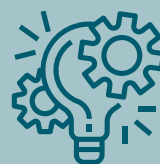
### We are passionate

We go above and beyond, demonstrating understanding & respect for our communities and each other.



### We make a difference

We act with purpose, measure our results, and celebrate achievements.



### We are creative

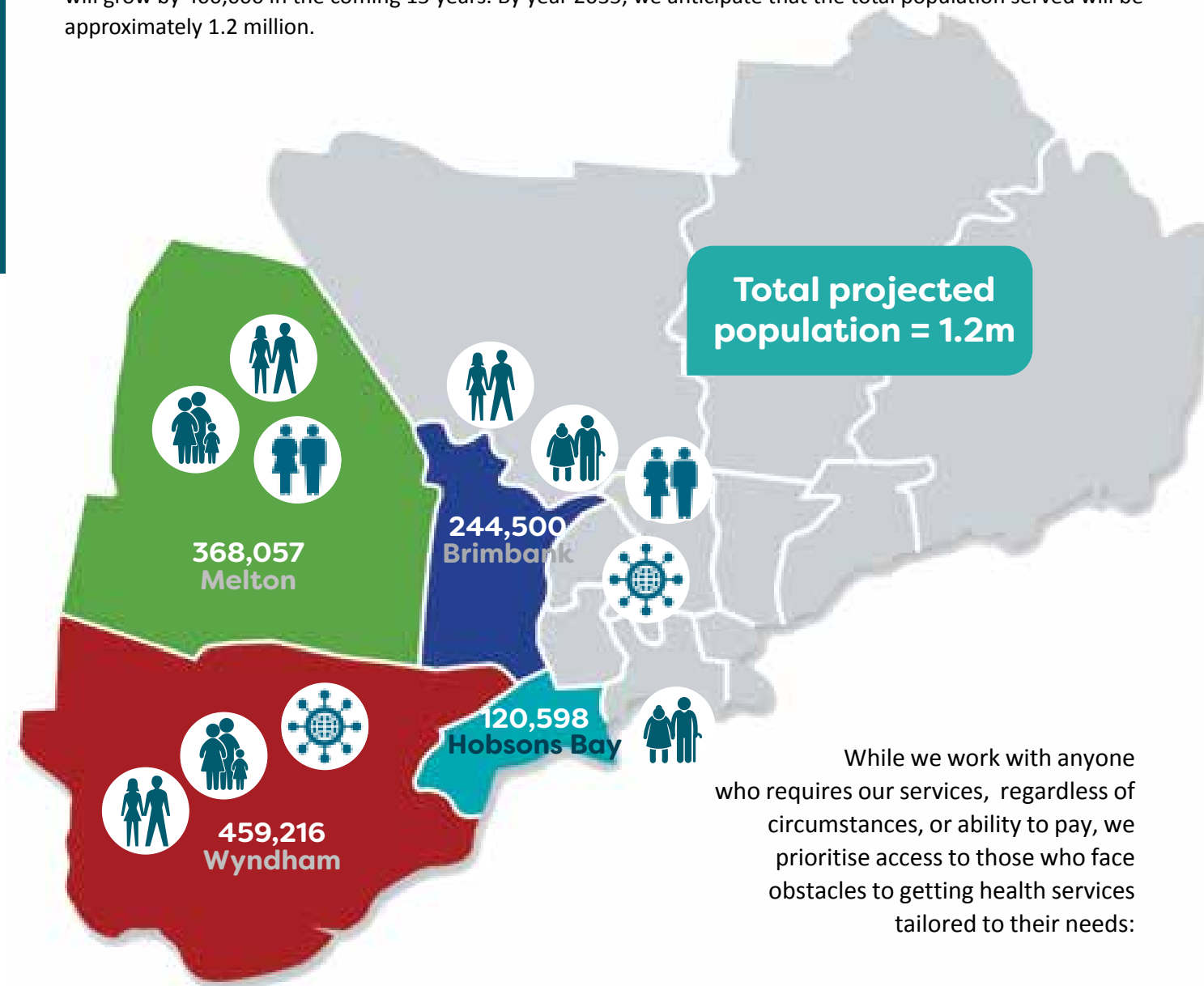
We learn, experiment and innovate.

## 12 Strategic Objectives

<b>Positive Reputation</b> - A community, and sector, that recognises and supports our outstanding achievements	1	Widely known and highly regarded
	2	Contributor to local system outcomes
	3	Attracting more active clients
<b>Person Centred Care that is Valued by All</b> - Evidence informed, seamless services, meeting needs of our diverse communities	4	Improved quality of life
	5	Exceptional client experience
	6	Enhanced access and equity of access to services
	7	Comprehensive coordinated service delivery
	8	Transition from treatment to prevention
<b>An Effective &amp; Viable Business</b> - Increased capability and reach at acceptable cost, delivered by valued and engaged staff capable of responsive and quality delivery	9	Financial sustainability
	10	Operational excellence and quality governance
	11	Passionate creative staff who make a difference
	12	A sustainable organisation

## Geography & Target Audience

We are committed to working with the rapidly growing areas of Melbourne's middle and outer West, where population will grow by 400,000 in the coming 15 years. By year 2035, we anticipate that the total population served will be approximately 1.2 million.



While we work with anyone who requires our services, regardless of circumstances, or ability to pay, we prioritise access to those who face obstacles to getting health services tailored to their needs:

## Target Audience

### Youth



Mental health  
Sexual health  
Safety from violence

### Children and Families



Paediatric health  
Child development  
Parenting  
Safety from violence  
Nutrition  
Pre-natal

### Older People



Chronic health conditions  
Social connection  
Dementia / mental health  
Disability  
Independence Support

### Vulnerable People



Low income  
Joblessness  
Insecure housing  
Food insecurity  
Low educational attainment

### Diverse Communities



Aboriginal and Torres Strait Islander  
CALD  
LGBTIQ+  
Refugee & Asylum Seekers