

Media Release

25 January 2023

IPC Health successful recipient in new funding connecting older people to care

IPC Health has been successful in securing the tender through the North Western Melbourne Primary Health Network (NWMPHN), worth approximately \$2.8m, for an expanded service helping older people navigate the aged care system, including My Aged Care.

IPC Health CEO Jayne Nelson said the service will focus on connecting with older (65+) people, 50+ Aboriginal and Torres Strait Islander community members or those experiencing homelessness across West and Outer West regions of Melbourne, who have significant difficulty accessing services and are at risk of missing out on the care they need.

“IPC Health, through providing a wide range of health and wellbeing services for 40+ years and local community and health partnerships, is deeply embedded in Western and Outer Western Melbourne and well known, non-stigmatising, trusted by and accessible to communities. This funding will help us continue to assist older, diverse and vulnerable communities to navigate and access aged care.”

“We are looking forward to working with the North Western Melbourne Primary Health Network (NWMPHN) to provide service navigation tailored to the needs of local populations in Brimbank, Maribyrnong, Hobsons Bay, Melton, Moorabool and Wyndham Local Government Areas, including culturally and linguistically diverse communities, people with disability, and Aboriginal and Torres Strait Islander communities”, continued Ms Nelson.

IPC Health will expand, deliver and maintain a partner network to provide face-to-face specialist and intensive assistance, through assertive outreach and engagement strategies, to support and assist people within our target populations understand and access aged care services and connect with other relevant supports in the community, including My Aged Care.

IPC Health is currently recruiting staff for this service.

It is estimated that service delivery will have a limited start up in March 2023 and will be fully operational in April 2023.

ENDS

More information:

[Helping older people navigate aged care system: care finder service providers identified - North Western Melbourne Primary Health Network \(nwmphn.org.au\)](https://nwmphn.org.au)

[Care finder services to help older people navigate the aged care system - North Western Melbourne Primary Health Network \(nwmphn.org.au\)](https://nwmphn.org.au)